



502 Main St. | Bottineau, ND 58318
701-228-2970 | 701-477-3891
customer-care@goldenrule.com

Return Merchandise Form

All returns must have the original tags attached to the merchandise and are accompanied with the original receipt within 30 days of purchase for a refund using the payment method used at time of purchase. This return form must also be completed in its entirety in order for a refund/exchange to happen.

Date Ordered: / / Date Shipped Back: / /

Step 1 - Fill out shipping information:

•Name _____ Email _____
•Address _____ Suite/Apt. _____ City _____
•State _____ Zip _____ Country _____
•Phone _____ Order # _____

Step 2 - How would you like to handle your return?

•[] Store Credit [] Refund [] Exchange (please fill out Step 4 below)

Step 3 - List items you are returning, including reason for return:

Qty.	SKU	Description	Reason
•	_____	_____	_____
•	_____	_____	_____
•	_____	_____	_____
•	_____	_____	_____
•	_____	_____	_____

Reason for Return: (fill in letter above)

•A. Damaged	E. Ordered Wrong Product	Additional Comments: _____ _____ _____
•B. Defective	F. Not as Described	
•C. Dissatisfied	G. Not as Pictured	
•D. Incorrect Item Shipped	H. Shipping Damage	

Step 4 - List item(s) you want to exchange or replace: (if applying for credit/refund, skip this step)

Qty.	SKU	Description	Reason
•	_____	_____	_____
•	_____	_____	_____
•	_____	_____	_____
•	_____	_____	_____
•	_____	_____	_____

Step 5 - Enclose and return:

•Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original packaging & condition they were received in. You must include all packaging materials and all tags must still be attached. Send your package prepaid and insured to this address:

Golden Rule
ATTN: Online Order
512 Main St.
Bottineau, ND 58318